

Access to Eligibility
Support Services for Health, Nutrition, and
Child Care
Usage and Eligibility Results Report

As of May 31, 2014

ACCESS Report Summary

Am I Eligible¹

- **Self Assessments**

- Started to date: **1,141,147**
- Average started per month: **10,457²**
- Completed to date: **1,067,013**
- Average completed per month: **9,729²**

- **Households**

- Number of households found potentially eligible for at least one program: **1,047,528**
- Percentage of households who completed the screener that were found potentially eligible for at least one program: **98%**

- **Am I Eligible at a Glance**

- Of the percentage of households found potentially eligible for FoodShare, the average FoodShare value is: **\$199.46**
- On average, it took between **15 to 20** minutes to complete a self assessment

- **Check My Benefits³**

- Number of MyACCESS accounts created: **939,641 (595,691 unique accounts)**

Source data: ACCESS

1. Cumulative total from August 2004 to present month.

2. Average over the last 3 months.

3. Cumulative total from September 2005 to present month.

ACCESS Report Summary (cont.)

Apply For Benefits¹ (AFB)

• Applications

- Started to date: **2,480,761**
- Average started per month: **39,002²**
- Submitted to date: **1,621,874**
- Average completed per month: **26,367²**
- Full applications: **1,583,460**
- Applications with just filing date: **38,414**
- Priority Service Eligible: **32%**

• Applications by Program

- FoodShare: **1,218,043**
 - Priority Service Eligible: **514,606**
 - Not Priority Service Eligible: **703,437**
- Health Care: **746,006**
- Family Planning Waiver: **356,504**
- Child Care: **1,887**

Report My Changes³ (RMC)

• Reports

- Started this month: **10,507**
- Submitted this month: **7,316**

Renew My Benefits

• Renewals

- FoodShare: **7,906**
- Health Care: **4,335**
- Family Planning Waiver: **732**
- Child Care: **904**

Six Month Report Forms (SMRFs)

• Submissions

- FoodShare : **6,083**
- Child Care : **910**

Source data: ACCESS and CARES

1. Cumulative totals from June 2006 to present.

2. Average over the last 3 months.

3. Cumulative totals from September 2006 to present

ACCESS Report Summary (cont.)

ACCESS Usage Statistics

- **Login**

- Total number of times users logged in to ACCESS: **188,637**
 - Percentage of ACCESS logins in Spanish: **0.35%**
- Total number of times users logged in to CMB: **170,887**
 - Total number of distinct users who logged in to CMB: **67,424**
 - Total number of repetitive CMB logins by users: **103,463**

- **Expired Applications**

- Total applications that expired this month: **7,163**
 - Percentage of expired applications that were Spanish applications: **1.19%**

- **Spanish**

- Households who completed AFB application in Spanish: **2.26%**
- Households who completed the change report in Spanish: **0.31%**
- Households who completed Screener in Spanish: **0.07%**

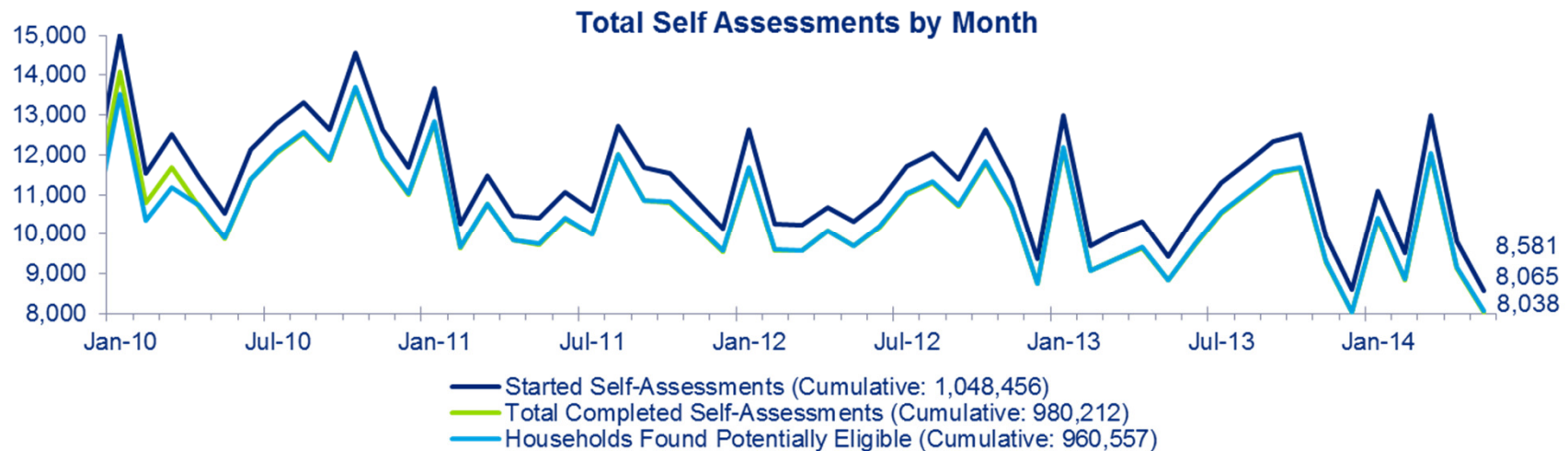
Source Data: ACCESS and CARES

1. Due to recent system changes, this number is currently unavailable.

Am I Eligible? (AIE)

Usage and Eligibility Results Report
As of May 31, 2014

AIE Self Assessment Statistics



Average self assessments started per month: **10,457**

Average self assessments completed per month: **9,729**

Notes:

August 2004 through November 2004 totals include the Family Medicaid and FoodShare Programs only.

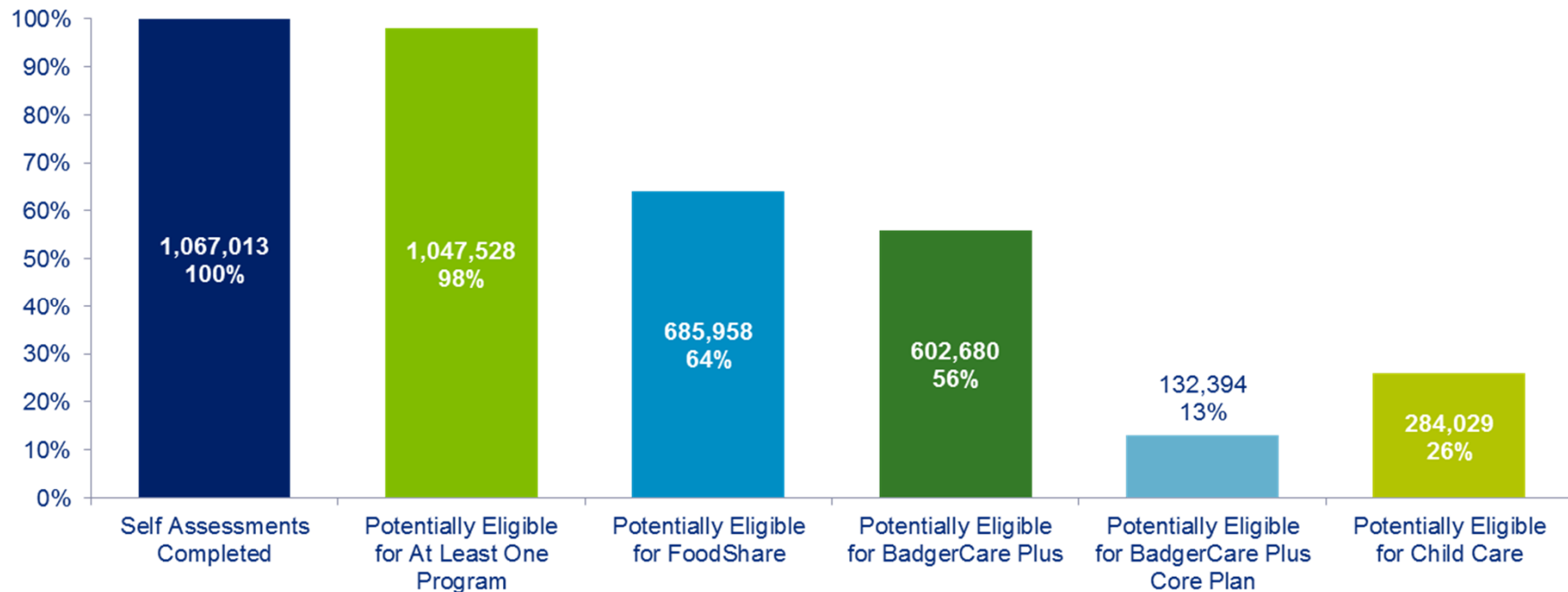
Beginning in December 2004, totals include the addition of Family Planning Waiver, Medicaid (EBD), MPA, Long Term Care, SeniorCare, WIC, School Meals/Summer food, TEFAP, and Tax Credits.

Beginning in late January 2007, totals include the addition of WHEAP (Wisconsin Home Energy Assistance Program.)

As of January 2008, Family Medicaid and BadgerCare changed to BadgerCare Plus, Family Planning Waiver changed to Family Planning Waiver and EBD Medicaid changed to Medicaid.

Beginning January 23, 2010, totals include the addition of Child Care.

Households Found Potentially Eligible in AIE



Of the percentage of households found eligible for FoodShare, the average FoodShare value is: **\$199.46**

Source data: ACCESS.

Notes:

The numbers include eligibility for BadgerCare Plus as of January 12, 2008.

See next slide for detailed eligibility breakdown.

Prior to January 11, 2008, the numbers included eligibility for Family Medicaid and BadgerCare.

The numbers include eligibility for BadgerCare Plus Core Plan as of June 13, 2009.

The numbers include potential eligibility for Child Care as of Jan. 23, 2010.

Potential Eligibility in AIE

	Date Available	April 2014	May 2014	Total to date
FoodShare	08/2004	70%	70%	64%
BadgerCare Plus (prior to January 11, 2008, this was Family Medicaid and BadgerCare)	08/2004	77%	79%	56%
BadgerCare Plus Core Plan	06/2009	0%	0%	12%
Medicaid (Elderly, Blind, and Disabled (EBD))	12/2004	11%	10%	10%
Family Planning Waiver	12/2004	97%	96%	73%
Medicare Premium Assistance Program	12/2004	4%	4%	3%
Long Term Care	12/2004	1%	2%	1%
SeniorCare	08/2004	6%	6%	7%
Child Care	01/2010	45%	47%	27%
Women, Infant and Children (WIC)	12/2004	20%	23%	24%
School Meals/Summer Food Service	12/2004	48%	49%	56%
The Emergency Food Assistance Program (TEFAP)	12/2004	72%	73%	66%
Medicare Part D	07/2005	10%	10%	11%
Tax Credits	12/2004	64%	62%	67%
Wisconsin Home Energy Assistance Program (WHEAP)	01/2007	80%	80%	61%
Life Insurance	01/2010	99%	99%	51%

AIE Usage by County/Tribe

County/Tribe	Count
Adams	4,536
Ashland	4,454
Barron	9,477
Bayfield	2,959
Brown	44,722
Buffalo	2,316
Burnett	2,584
Calumet	6,277
Chippewa	13,108
Clark	4,833
Columbia	10,651
Crawford	3,054
Dane	99,553
Dodge	15,498
Door	4,033
Douglas	8,706
Dunn	10,109
Eau Claire	23,224
Florence	803
Fond du Lac	16,801
Forest	1,953

County/Tribe	Count
Grant	9,009
Green	7,265
Green Lake	2,935
Iowa	3,825
Iron	1,323
Jackson	3,599
Jefferson	14,543
Juneau	6,979
Kenosha	36,294
Kewaunee	2,426
La Crosse	23,138
Lac Courte Oreilles	0
Lafayette	2,651
Langlade	3,117
Lincoln	4,922
Manitowoc	11,758
Marathon	24,054
Marinette	8,512
Marquette	2,950
Menominee	883
Milwaukee	190,905

Source data: ACCESS.

AIE Usage by County/Tribe (cont.)

County/Tribe	Count
Monroe	9,836
Oconto	11,049
Oneida	8,246
Outagamie	33,659
Ozaukee	11,243
Pepin	1,265
Pierce	6,453
Polk	8,787
Portage	13,801
Price	2,520
Racine	34,923
Richland	3,552
Rock	40,142
Rusk	3,077
Sauk	12,854
Sawyer	2,858

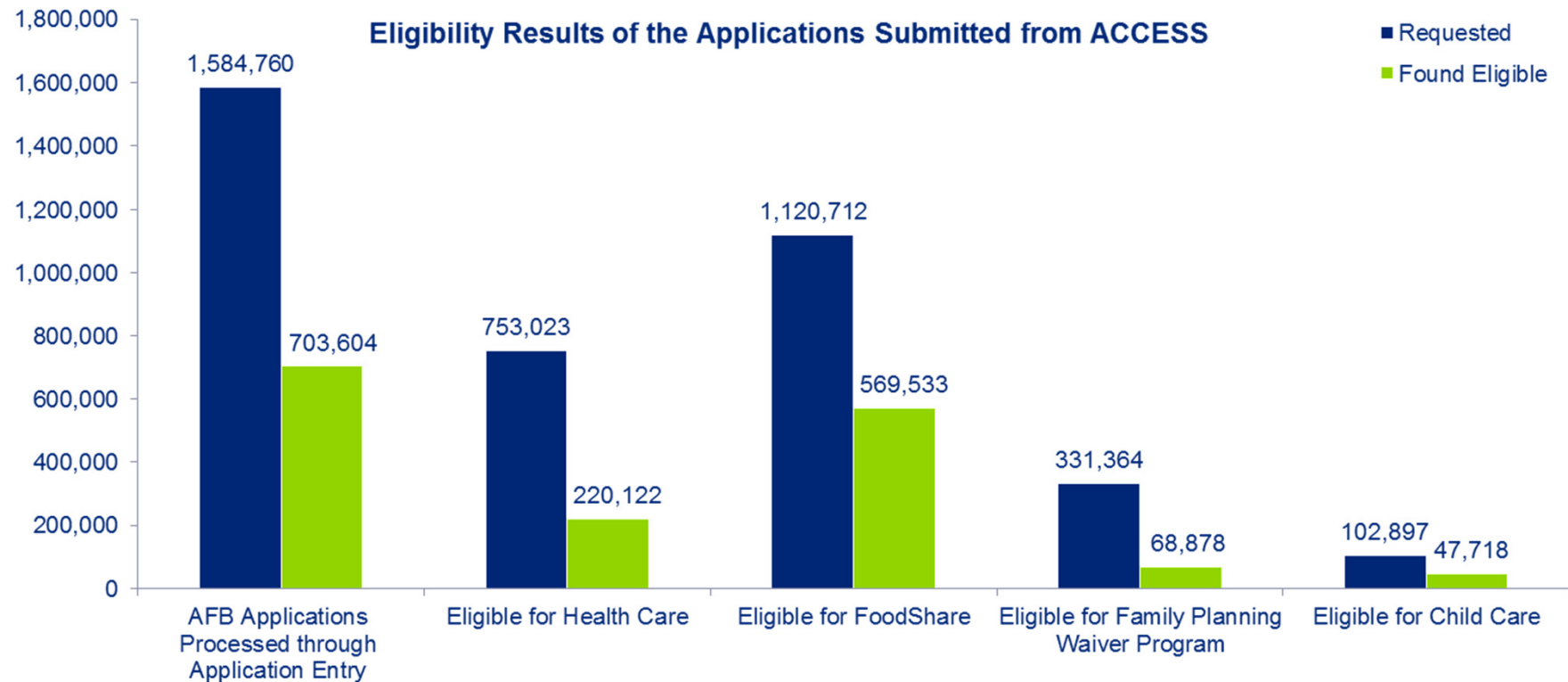
County/Tribe	Count
Shawano	7,537
Sheboygan	19,968
St. Croix	16,026
Taylor	2,920
Trempealeau	4,560
Vernon	5,066
Vilas	4,041
Walworth	20,172
Washburn	3,250
Washington	19,180
Waukesha	51,538
Waupaca	8,786
Waushara	4,226
Winnebago	30,152
Wood	16,039
Unknown	72,682

Source data: ACCESS.

Apply for Benefits (AFB)

Usage and Eligibility Results Report
As of May 31, 2014

CARES/AFB Eligibility Results



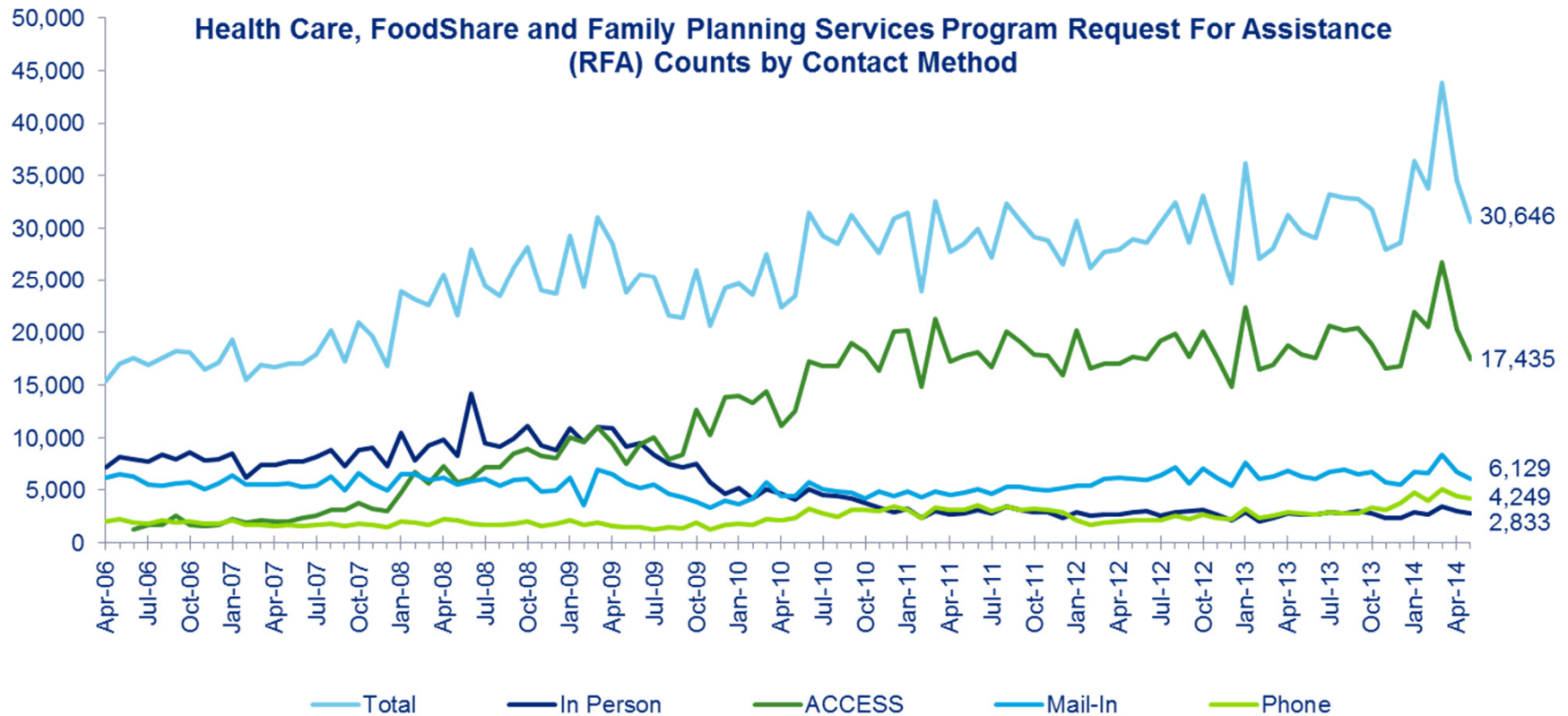
Source data: CARES.

Notes:

"AFB Applications Processed through Application Entry" indicates the number of ACCESS AFB applications for which the Application Entry process is complete for the case and eligibility has been run.

The Health Care bars include the following programs: BadgerCare Plus, Badger Care Plus Core Plan, Medicaid.

CARES RFA Information



Source data: CARES.

AFB Summary Information

- **Application Statistics**

- Started to date: **2,480,761**
- Average started per month: **39,002¹**
- Submitted to date: **1,621,874**
- Average completed per month: **26,367**
- Full applications: **1,583,460**
- Applications with just filing date: **38,414**
- Priority Service Eligible: **32%**
- Health care applications received this month with an elderly, blind, disabled or potentially disabled household member: **2,210**

- **Applications Submitted by Program**

- FoodShare: **1,218,043**
 - Priority Service Eligible: **514,606**
 - Not Priority Service Eligible: **703,437**
- Health Care: **746,006**
- Family Planning Waiver: **356,504**
- Child Care: **1,887**

1. Average over the last 3 months.

AFB Summary Information (cont.)

- **Help With Applications:**

- Applied at Community Access Point: **7.09%**
- Applied with the help of a friend or family member: **0.37%**
- Applied with the help of a staff person or volunteer at an agency: **0.58%**
- Authorized representative applied: **0.51%**
- Legal Guardian applied: **0.17%**
- Power of Attorney applied: **0.07%**

- **FoodShare Benefit Amount**

- Of those eligible for FoodShare, the average FoodShare value is: **\$226.86**

- **Answers to the FoodShare Interview Question**

- Number of applications that requested a phone interview: **281,380**
- Number of applications that requested an in person interview: **556,520**
- Number of applications that did not answer: **417,852**

AFB Summary Information (cont.)

- **Hardship Reasons**

- I am elderly, blind or disabled: **2.97%**
- I work during regular business hours: **10.91%**
- I have limited transportation or difficulty getting to the office: **14.83%**
- I have school or training during regular business hours: **3.75%**
- I am caring for another person in my household: **1.51%**
- I do not have child care: **5.24%**
- I am not comfortable going to the local agency: **3.21%**
- I am ill and unable to go to the local agency: **0.88%**
- There is severe weather in my area: **0.33%**
- Other: **3.14%**

- **BadgerCare Plus Core Plan Applications**

- Total Submitted Core Plan Applications: **0**
 - Submitted through Enrollment Services Center: **0**
 - Submitted through ACCESS: **0**
 - Submitted through Community Access Point: **0**

- **CWW Application Services tool Applications**

- Total AFB applications submitted through the CWW Application Services tool: **0**

ACCESS AFB Usage by County/Tribe

County/Tribe	# of Submitted Applications
Adams	3,235
Ashland	3,937
Bad River	257
Barron	9,592
Bayfield	1,789
Brown	49,318
Buffalo	1,151
Burnett	2,265
Calumet	5,655
Chippewa	9,742
Clark	3,162
Columbia	9,437
Crawford	2,601
Dane	97,794
Dodge	14,449
Door	2,298
Douglas	7,063
Dunn	9,542
Eau Claire	17,805
Florence	667

County/Tribe	# of Submitted Applications
Fond du Lac	18,297
Forest	740
Grant	7,011
Green	5,227
Green Lake	2,339
Ho-Chunk Nation	2
Iowa	2,595
Iron	567
Jackson	1,712
Jefferson	11,542
Juneau	5,520
Kenosha	44,397
Kewaunee	1,813
La Crosse	35,870
Lac Courte Oreilles	0
Lac du Flambeau	273
Lafayette	312
Langlade	1,907
Lincoln	2,710
Manitowoc	3,875

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Marathon	11,330
Marinette	24,264
Marquette	7,828
Menominee	2,745
Menominee Tribe	904
Miles	331,378
Milwaukee	88,802
Monroe	5,632
Oconto	6,283
Oneida	7,341
Oneida Nation	593
Outagamie	28,167
Ozaukee	9,230
Pepin	597
Pierce	11,981
Polk	9,301
Portage	12,922
Potawatomi	25
Price	934
Racine	46,077

County/Tribe	# of Submitted Applications
Red Cliff	120
Richland	2,131
Rock	38,737
Rusk	2,977
Sauk	11,311
Sawyer	2,079
Shawano	6,878
Sheboygan	19,579
Sokaogon	133
St. Croix	16,229
St. Croix Tribe	5
State	2
State of Wisconsin	363,658
Stockbridge-Munsee	150
Taylor	3,511
Trempealeau	3,250
Vernon	2,227
Vilas	2,408
Walworth	20,928
Washburn	2,478

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Washington	15,931
Waukesha	45,594
Waupaca	8,520
Waushara	3,202
Winnebago	29,046
Wisconsin	1
Wood	15,926
Total (Submitted to date)	1,621,873

Source data: ACCESS

Check My Benefits (CMB) and Report My Changes (RMC)

Usage and Eligibility Results Report
As of May 31, 2014

MyACCESS Account Breakdown by County/Tribe (CMB/RMC)

County/Tribe	Count
Adams County	1,845
Ashland County	629
Badriver Tribe	186
Barron County	4,353
Bayfield County	341
Brown County	19,830
Buffalo County	240
Burnett County	1,406
Calumet County	2,412
Chippewa County	5,776
Clark County	594
Columbia County	4,267
Crawford County	1,384
Dane County	34,088
Dodge County	5,908
Door County	1,891
Douglas County	4,277
Dunn County	4,099
Eau Claire County	9,655
Florence County	174
Fond du Lac County	8,421

County/Tribe	Count
Forest County	254
Grant County	3,503
Green County	2,336
Green Lake County	1,370
Iowa County	1,483
Iron County	217
Jackson County	397
Jefferson County	6,007
Juneau County	2,449
Kenosha County	20,045
Kewaunee County	1,118
La Crosse County	21,587
Lac Courte Oreilles Tribe	94
Lac du Flambeau	337
Lafayette County	1,046
Langlade County	2,069
Lincoln County	901
Manitowoc County	5,355
Marathon County	10,440
Marinette County	3,905
Marquette County	1,288

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Menominee County	650
Menominee Tribe	0
Miles	155,357
Milwaukee County	35,497
Monroe County	893
Oconto County	2,978
Oneida County	3,451
Oneida Tribal Council	719
Outagamie County	11,546
Ozaukee County	4,338
Pepin County	140
Pierce County	2,577
Polk County	3,844
Portage County	5,590
Potawatomi	17
Price County	317
Racine County	20,838
Redcliff Tribe	164
Richland County	1,403
Rock County	17,057

County/Tribe	Count
Rusk County	482
Sauk County	5,073
Sawyer County	511
Shawano County	3,333
Sheboygan County	8,740
Sokaogon Tribe	88
St. Croix County	5,568
State of Wisconsin	22,517
Stockbridge-Munsee Tribe	107
Taylor County	429
Trempealeau County	510
Vernon County	480
Vilas County	361
Walworth County	9,057
Washburn County	1,589
Washington County	8,104
Waukesha County	20,166
Waupaca County	4,661
Waushara County	1,772
Winnebago County	12,701

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Wisconsin (State level agency — CAPO)	2,053
Wood County	22,036
Total	595,691

Source data: ACCESS

Types of Changes Reported to Date Cumulative

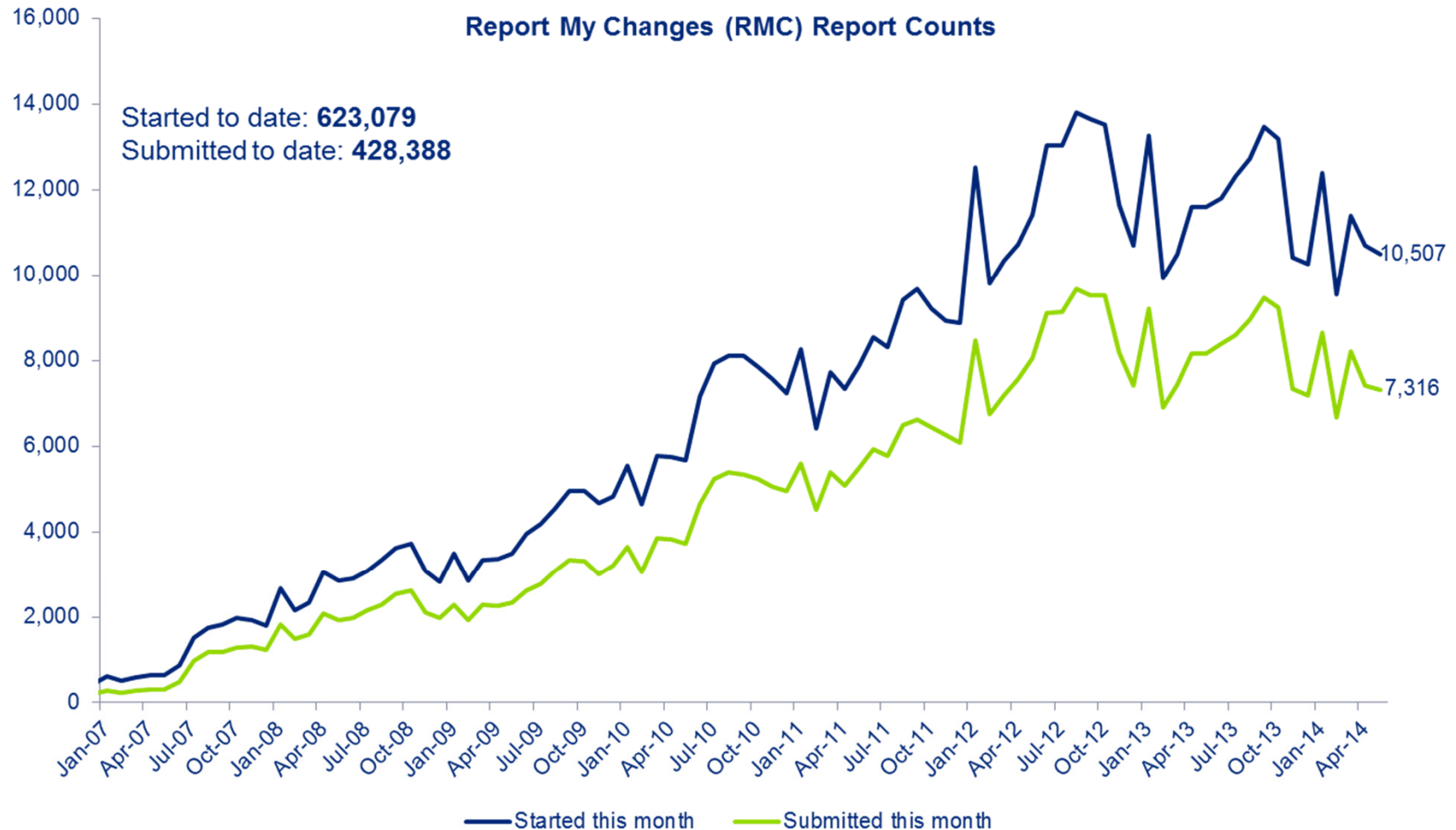
Change Type	Count
Change in address and/or phone number	149,511
Someone moved into household (person add)	47,055
Someone moved out of household	39,515
Someone died	883
Someone got married	6,478
Someone got divorced	702
Someone became pregnant	18,404
Someone's pregnancy ended	9,462
Someone became disabled	6,007
Someone started a type of job or employment	76,269
Someone changed a type of job or employment	43,346
Someone ended a type of job or employment	101,505

Change Type	Count
Someone started a type of unearned income	14,801
Someone changed a type of unearned income	22,208
Someone ended a type of unearned income	35,491
Someone added a new type of utility	120,214
Someone stopped paying a type of utility	13,594
Someone added a housing expense	39,759
Someone changed a housing expense	59,366
Someone ended a housing expense	11,952

1. These values are life-to-date counts

2. A single change report with multiple changes will be counted for each type of change in the table.

RMC Summary Information



RMC Usage by County/Tribe

County/Tribe	Count
Adams County	1,601
Ashland County	361
Badriver Tribe	34
Barron County	2,675
Bayfield County	143
Brown County	16,992
Buffalo County	178
Burnett County	781
Calumet County	1,560
Chippewa County	4,130
Clark County	720
Columbia County	3,130
Crawford County	951
Dane County	27,200
Dodge County	4,828
Door County	888
Douglas County	2,118
Dunn County	2,743
Eau Claire County	5,636
Florence County	51

County/Tribe	Count
Fond du Lac County	6,324
Forest County	146
Grant County	1,864
Green County	1,398
Green Lake County	716
Iowa County	891
Iron County	75
Jackson County	281
Jefferson County	3,485
Juneau County	1,944
Kenosha County	13,252
Kewaunee County	616
Lac du Flambeau Tribe	11,592
La Crosse County	10
Lac Courte Oreilles Tribe	82
Lafayette County	516
Langlade County	943
Lincoln County	592
Manitowoc County	3,422
Marathon County	7,586

1. These values are life-to-date counts.
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

County/Tribe	Count
Marinette County	2,143
Marquette County	756
Menominee County	245
Menominee Tribe	0
Miles	102,834
Milwaukee County	35,639
Monroe County	1,513
Oconto County	2,300
Oneida County	1,809
Oneida Tribal Council	313
Outagamie County	10,895
Ozaukee County	3,072
Pepin County	111
Pierce County	1,582
Polk County	2,210
Portage County	3,400
Potawatomi	0
Price County	129
Racine County	14,780
Red Cliff Tribe	42

County/Tribe	Count
Richland County	938
Rock County	13,365
Rusk County	240
Sauk County	4,590
Sawyer County	346
Shawano County	2,406
Sheboygan County	6,066
Sokaogon Tribe	14
St.Croix County	4,390
State of Wisconsin	23,779
State Level Agency — CAPO	0
Stockbridge-Munsee Tribe	33
Taylor County	171
Trempealeau County	511
Vernon County	477
Vilas County	270
Walworth County	8,575
Washburn County	1,006
Washington County	4,966
Waukesha County	12,651

1. These values are life-to-date counts
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

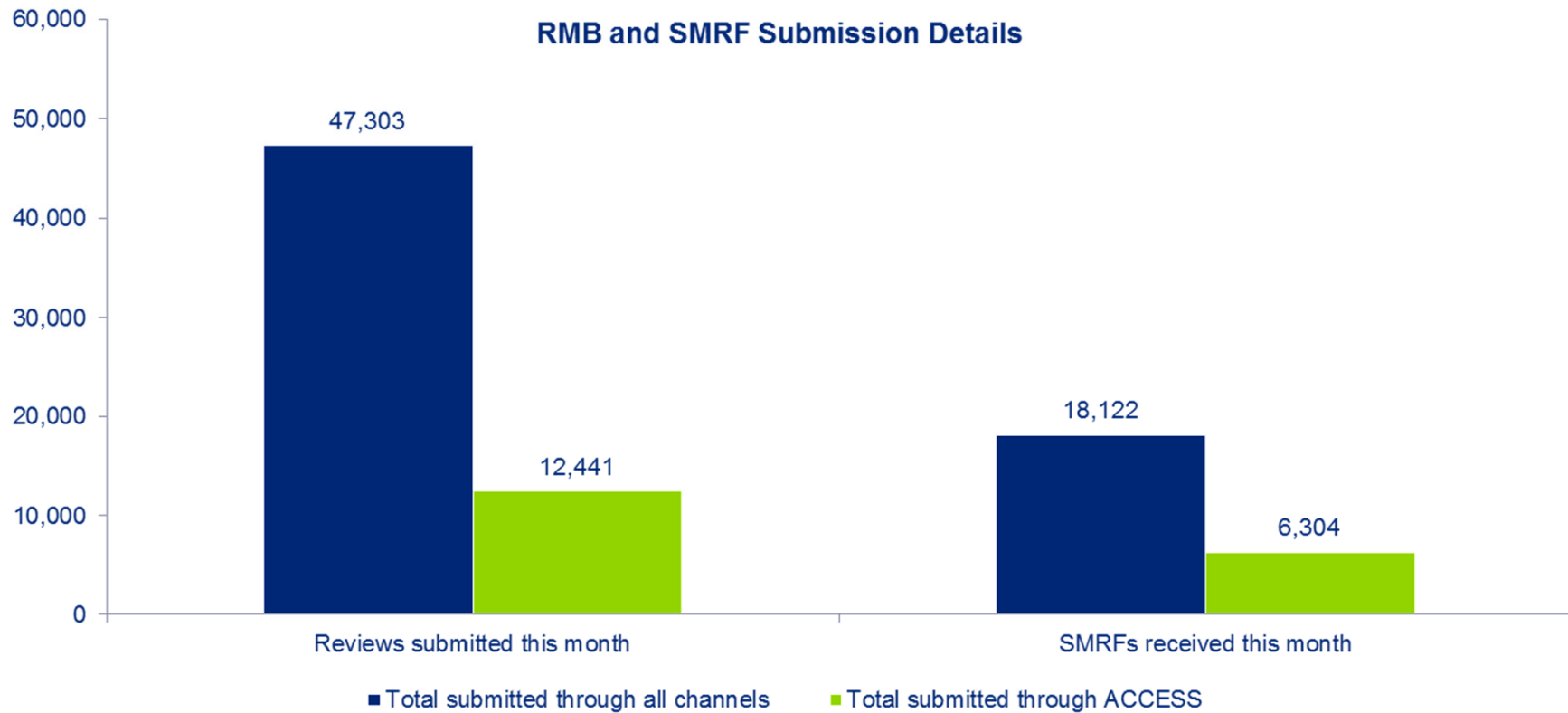
County/Tribe	Count
Waupaca County	3,629
Waushara County	1,058
Winnebago County	9,283
Wood County	13,090
Wisconsin	9
Manually Processed	298
Total	428,389

1. These values are life-to-date counts
Source data: ACCESS

Renew My Benefits (RMB)

Usage and Eligibility Results Report
As of May 31, 2014

RMB Usage



RMB/SMRF Summary Information

- **Renewal Statistics**

- Submitted to date: **652,475**
- Average completed per month: **12,548¹**

- **Renewals Submitted by Program**

- FoodShare: **7,906**
- Health Care: **4,335**
- Family Planning Waiver: **732**
- Child Care: **904**

- **SMRF Statistics**

- Submitted to date: **227,725**
- Average completed per month: **6,601¹**

- **SMRFs Submitted by Program**

- FoodShare Only: **5,394**
- Child Care Only: **221**
- Both FoodShare and Child Care: **689**

1. Average over the last 3 months.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Adams County	1,276	670
Ashland County	614	166
Badriver Tribe	86	38
Barron County	3,579	1,448
Bayfield County	397	40
Brown County	14,026	6,757
Buffalo County	250	42
Burnett County	1,343	524
Calumet County	2,196	692
Chippewa County	7,161	1,963
Clark County	1,207	135
Columbia County	4,247	1,530
Crawford County	1,249	360
Dane County	26,925	12,946
Dodge County	4,355	2,100
Door County	1,510	609
Douglas County	4,015	1,608
Dunn County	3,879	1,346
Eau Claire County	9,779	3,308
Florence County	104	16

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Fond du Lac County	9,688	2,836
Forest County	278	98
Grant County	3,633	990
Green County	2,095	830
Green Lake	974	411
Iowa County	1,531	493
Iron County	229	44
Jackson County	409	54
Jefferson County	7,190	2,067
Juneau County	2,270	955
Kenosha County	18,104	7,781
Kewaunee County	982	408
La Crosse County	21,580	7,001
Lac Courte Oreilles Tribe	8	7
Lac du Flambeau Tribe	237	95
Lafayette County	991	316
Langlade County	1,970	608
Lincoln County	1,096	225
Manitowoc County	4,127	1,813
Manually Processed	59	22

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Marathon County	8,876	3,612
Marinette County	2,778	1,246
Marquette County	1,035	493
Menominee County	505	209
Menominee Tribe	0	0
Miles	205,868	68,547
Milwaukee County	40,785	19,116
Monroe County	1,505	225
Oconto County	2,355	946
Oneida County	3,271	978
Oneida Nation	339	199
Outagamie County	7,748	3,714
Ozaukee County	4,908	1,395
Pepin County	147	24
Pierce County	2,110	743
Polk County	3,375	1,198
Portage County	5,565	1,764
Potawatomi	6	2
Price County	298	49
Racine County	15,524	8,234

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Red Cliff Tribe	80	42
Richland County	1,001	477
Rock County	17,633	6,504
Rusk County	421	77
Sauk County	5,129	2,024
Sawyer County	637	168
Shawano County	2,753	1,120
Sheboygan County	7,854	3,362
Sokaogon Tribe	34	14
St. Croix County	5,029	1,680
State of Wisconsin	50,275	8,295
Stockbridge-Munsee Tribe	46	17
Taylor County	442	73
Trempealeau County	913	100
Vernon County	814	105
Vilas County	564	74
Walworth County	11,194	3,866
Washburn County	1,628	602
Washington County	9,347	2,564
Waukesha County	23,347	6,133

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Waupaca County	4,678	1,246
Waushara County	1,301	562
Winnebago County	10,241	4,698
Wisconsin (state level agency — CAPO)	0	0
Wood County	24,477	7,877
Total (submitted to date)	652,485	227,726

1. These values are life-to-date counts
Source data: ACCESS